



SAYA LEADERSHIP
Inspiring...Awakening...

COMMUNICATION SKILLS PROGRAM



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OBJECTIVES:

- The meaning of Communication
- The importance of Communicating Appropriately: Verbal and Non-Verbal
- Common Pitfalls: Why communication fails?
- The 4 Dimensions of Communications
 - Authentic Speaking
 - Resonant Listening
 - Curiously Questioning
 - Intuition / Silence
- Giving and Receiving Feedback
- Written communication skills
- Action Planning

BENEFITS:

- You will know how to work effectively in teams and large corporate setups.
- You will understand needs and outlook of internal and external customers.
- To build trust and commitment.
- You will learn how to motivate and inspire others.
- You will learn how to solve problems and handle conflicts effectively.
- You will learn how to enhance interpersonal relationship and productivity.
- And the ability to coach others effectively.

FACULTY:

Mr. Yogesh Dani

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